

# AHH Privacy Policy

## Australian Holiday Homes Privacy Policy

Updated 17th October 2008

Protecting your privacy is important to Australian Holiday Homes. We strive to keep your personal information confidential. By ensuring that you are aware of and understand the Australian Holiday Homes Customer Privacy Policy, we can provide you with better service. Please take a moment to read the following policy to learn how we handle your personal information.

### The reason why we collect personal information

Australian Holiday Homes collects and uses your personal information to give you superior customer service, to provide you with convenient access to our products and services, and to make a wider range available to you. In addition, we use your personal information to keep you up to date on the latest product announcements, updates, special offers, and other information we think you'd like to hear about. This may occasionally include information from other companies about products and services that can add value to your Australian Holiday Homes products. From time to time, we may also use your personal information to contact you to participate in a market research survey, so that we can gauge customer satisfaction and develop better products.

### This is how we collect your personal information

We collect information about you in several ways. For example, we might ask for your contact information when you correspond with us, call us to make a purchase or request service, register to attend a seminar, or participate in an online survey. In addition, when you register a new Australian Holiday Homes product, sign up for Australian Holiday Homes Internet services, or ask to be included in an email mailing list, we collect and store the information you provide in a secure database.

### When we disclose personal information

Because Australian Holiday Homes is a company with several divisions, your personal information may be shared with various Australian Holiday Homes business units around the world. They will protect your personal information in accordance with the Australian Holiday Homes Customer Privacy Policy. Australian Holiday Homes may occasionally share your personal contact information with carefully selected companies, to keep you informed about related products and services. For example, when new software is released, we may work with the developer to ensure that you're aware of the latest software available for your computer. If you do not want to receive promotional information from Australian Holiday Homes or these companies, email to update your personal contact preferences.

Australian Holiday Homes works with other companies that help us provide Australian Holiday Homes products and services to you, and we may provide your personal information to these companies. For example, we give shipping companies this information so they can deliver your products efficiently. The information they receive is for shipping and delivery purposes only, and we require that the companies safeguard your personal information in accordance with Australian Holiday Homes' policies.

At times we may be required by law or legal process to disclose your personal information. We may also disclose information about you if we believe that disclosure is necessary for the public interest.

This is how we protect your personal information

Australian Holiday Homes safeguards the security of the data you send us with physical, electronic, and managerial procedures. We urge you to take every precaution to protect your personal data when you are on the Internet.

Change your passwords often, use a combination of letters and numbers, and make sure you use a secure browser.

Your access to your personal information

You always have access to the information we have about you. To review and update your personal contact information, simply send an email .

Collecting other personal information

When you browse Australian Holiday Homes' website, you are able to do so anonymously. Generally, we don't collect personal information when you browse &mdash; not even your email address. Your browser, however, does automatically tell us the type of computer and operating system you are using.

Our companywide commitment to privacy

To make sure your personal information remains confidential, we communicate these privacy guidelines to every Australian Holiday Homes employee. In addition, Australian Holiday Homes reviews industry initiatives for inclusion in our procedures.

Australian Holiday Homes does not knowingly solicit personal information from children or send them requests for personal information.

Australian Holiday Homes' website contains links to other sites. Australian Holiday Homes does not share your personal information with those websites and is not responsible for their privacy practices. We encourage you to learn about the privacy policies of those companies.

If we are going to use your personal information differently from that stated at the time of collection, we will try to contact you via email using the most recent information we have. If you have not given us permission to communicate with you, you will not be contacted, nor will we use your personal information in a new manner.

The Australian Holiday Homes Customer Privacy Policy is subject to change at any time. We encourage you to review the privacy policy regularly for any changes.